

**From:** McDonald Nicola - QK  
**Sent:** 19 October 2016 14:01  
**To:** 'Paul Kelly'  
**Subject:** Crystals sports and shisha (Mango)

**Attachments:** Picture (Metafile)



**QK - Brent Borough**  
**QD - Wembley Police Station**

Mr Paul Kelly  
44 Fairbanks Road  
Tottenham  
London  
N17 9JL

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603 Harrow Road  
Wembley  
HA0 2HH  
Telephone: 0208 733 3206  
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Ref: Premises Licence 222004769

Your ref:  
Our ref:  
19th October 2016

Dear Mr. Kelly

I am writing this letter in response to Police attendance to Crystals Sports and Shisha Bar (Mango) South way Wembley during the afternoon of 8th October 2016. On this day there was a major football event at Wembley Stadium, namely an international world cup qualifier between England and Malta. Approximately eighty two thousand tickets had been sold to supporters. The designated kick off time for this football match was 1700 hours. Police visited the premises as a routine pre-match operational licensing check and in the hope of collecting CCTV footage that had been request on an earlier occasion.

The venue was open to the public, alcohol was being sold and entertainment in the way of amplified music being provided.

Condition 4 of the premises licence states:

**A register/log containing the names, badge numbers, dates and times of duty of security staff and any incidents that occur shall be kept and made available to the Police and Licensing Authority.**

I asked to see the door supervisor register and you informed me it was not at the premises. You informed me it arrives with the security staff. This is an unusual procedure and I understood the security were employed by your security company.

Could you now provide me with the Security register for this year (1st January 2016) to the date of this letter.

Condition 11 of the premises licence states:

**An incident log shall be kept at the premises, and made available for inspection on request to**

**an authorised officer of Brent Council or the Police, which will record the following:**

- (a) all crimes reported to the venue**
- (b) all ejections of patrons**
- (c) any complaints received**
- (d) any incidents of disorder**
- (e) all seizures of drugs or offensive weapons**
- (f) any faults in the CCTV system or searching equipment or scanning equipment**
- (g) any refusal of the sale of alcohol**
- (h) any visit by a relevant authority or emergency service.**

Could you now provide me with the incident book for this year (1st January 2016) to the date of this letter.

Condition 13 of the premises licence states:

**A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.**

This condition was being breached. There was no licence summary or Part B displayed on the premises. In addition there was no Part A of the premises Licence at the venue for me to examine, contrary to Section 57 Licensing Act 2003.

Part B of the premises licence must be on display in a prominent position.

Part A must be available for inspection.

The premise licence conditions must be adhered to if you wish to conduct licensable activities.

I look forward to hearing from you in the near future

Yours Sincerely,

Nicola McDonald

**Brent Police Licensing Officer**